

# Group Quality Policy

At Omnicane, our primary goal is to achieve the highest standards of quality in all our practices and operations without compromise in order to meet our customer's and other stakeholders' requirements.

Quality performance is one of the cornerstones of our company culture, and is considered a personal responsibility for each and every employee within our organisation.

To maintain quality performance at the highest level, the following objectives are pursued:

1. To fulfil or exceed customer needs and expectations by delivering a cost effective quality product in a consistent and timely manner
2. To place economic, social and environmental sustainability at the centre of our activities and development projects
3. To foster a working environment that will promote teamwork
4. To make use of the most appropriate technology
5. To carry out all activities in a safe and efficient way
6. To make everyone take responsibility for their actions to ensure our company's profitability
7. To cultivate and maintain the commitment to continual improvement and communicate our goals and objectives to every employee.

We shall identify, establish, review and update our measurable targets where everyone within our organisation can contribute in achieving our objectives.



**Jacques M. d'Unienville**

*Chief Executive Officer*

01 August 2011