



OMNICANE MANAGEMENT & CONSULTANCY LIMITED

QUALITY POLICY

The purpose of Omnicane Management & Consultancy Limited is to provide reliable and trustworthy services to all the entities of Omnicane in the following main areas: strategic management, finance & treasury, procurement – supply chain, corporate secretary, legal and compliance services, information & communication technology, industrial project development and management, property project management, development and related marketing and sales, sustainability & risk management, internal audit, human resources, marketing and sales of sugar-related products and hospitality management.

Our primary goal is to achieve the highest standards of quality in all our practices and operations without compromise in order to meet the requirements of our customers as well as those of other stakeholders. Quality performance is one of the cornerstones of our company culture, and is considered a personal responsibility for each and every employee within our organisation. To maintain quality performance at the highest level, the following goals are pursued:

- To protect the company's interests
- To fulfil customer needs and exceed customer expectations by delivering cost effective services in a consistent and timely manner
- To place economic, social, environmental sustainability and innovation at the centre of our activities and development projects
- To be an employer of choice
- To foster a working environment that will promote teamwork and motivation
- To proactively identify, assess and manage enterprise risks
- To make everyone accountable for their actions to ensure our company's sustainable profitability and shareholders' value
- To make use of the most appropriate and cost-effective technology
- To ensure compliance with laws, regulations, contractual obligations and internal policies
- To be proactive and provide adequate training and awareness on health and safety for staff and stakeholders.
- To promote a culture of continual improvement and innovation and communicate our quality policy to every employee

As and when required, we shall identify, establish, review and update our quality policy, quality objectives & measurable targets where everyone within our organisation can contribute in achieving our goals.

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Jacques M. d'Unienville
Chief Executive Officer