



OMNICANE MANAGEMENT & CONSULTANCY LIMITED

QUALITY POLICY

The purpose of Omnicane Management & Consultancy Limited is to provide reliable and trustworthy services to all the entities of Omnicane in the following main areas:

- strategic management, business process management, business development, business intelligence and analytics, company secretary, legal, risk and compliance services, human resources and hospitality management
- corporate finance & treasury, management and financial reporting, transaction advisory, procurement – supply chain, internal audit
- industrial project development and management, property project management, development and related marketing and sales, marketing and sales.
- information & communication technology, sustainability, internal and external communication

In line with Omnicane's purpose, vision, mission and values, our primary goal is to achieve the highest standards of quality in all our practices and operations without compromise to meet the requirements of our customers and other stakeholders. Quality performance is one of the cornerstones of our company culture and is considered each and every employee's responsibility. To maintain quality performance at the highest level, the following goals are pursued:

- To make everyone accountable for their actions.
- To protect the company's interests.
- To fulfil customer needs and exceed customer expectations by delivering cost effective services in a consistent and timely manner.
- To place economic, social, environmental sustainability and innovation at the centre of our activities and development projects.
- To promote good governance.
- To be an employer of choice.
- To promote leadership, teamwork, and motivation to enhance our work environment.
- To proactively identify, assess and manage enterprise risks.
- To make use of the most appropriate and cost-effective technology.
- To ensure compliance with laws, regulations, contractual obligations and internal policies.
- To be proactive and support a learning and development culture.
- To promote a culture of continual improvement and innovation and communicate our quality policy to every employee.

As and when required, we shall identify, establish, review and update our quality policy, quality objectives & measurable targets where everyone within our organisation can contribute in achieving our goals.

12th May 2023
Version No: 17

.....
Jacques M. d'Unienville
Chief Executive Officer